



DEPARTMENT OF SOCIAL WORK

MERCY COLLEGE, PALAKKAD, KERALA, INDIA- 678006

(NAAC Re-accredited 'A' Grade). Affiliated to the University of Calicut

Report on Observation Visits

Venue: Family Counselling Centre & Service Providing Centre, Palakkad

Date: July 29, 2025

The Department of Social Work, Mercy College, Palakkad organized educational observation visits to the Family Counselling Centre (FCC) and the Service Providing Centre (SPC) in Palakkad on 29th July 2025 as part of the academic curriculum to expose students to real-time social work practices and intervention models in various institutional settings.

The visit aimed to help students understand the functioning, structure, and services of key social work-related institutions that work for the protection and welfare of individuals and families in distress. The observation visit began with an orientation session at the Family Counselling Centre (FCC), where Ms. Dimple, the counsellor, provided a comprehensive overview of the centre's objectives and operations. She explained that FCCs primarily focus on resolving family disputes, addressing issues like domestic violence, marital conflicts, and emotional problems through professional counselling services. Ms. Dimple detailed the intervention techniques used, the types of cases handled, and the importance of maintaining confidentiality and empathy in dealing with clients. The students gained a deeper understanding of the counsellor's role and the collaborative approach adopted with other agencies like the police and women's commissions.

Following this, the team visited the Service Providing Centre (SPC), where Adv. Beena P.V., Legal Counsellor, gave an informative session about the structure and background of SPCs. She explained that SPCs operate under the Protection of Women from Domestic Violence Act, 2005, and work in coordination with Protection Officers to offer legal, psychological, and shelter-related support to women in distress. She highlighted the legal procedures followed, the coordination with the judiciary and police, and the multidisciplinary nature of services offered. Her session provided valuable insights into the legal dimensions of social work.

The visit was coordinated by Dr. Sr. Sherin Joseph, faculty member of the department, along with Ms. Sruthy D. and Ms. Dilsha D., first-year MSW students. The observation visit proved to be a valuable learning experience, bridging classroom knowledge with field-based realities.

and deepening students' understanding of professional roles in counselling and legal support systems. The social work students discussed their doubts and clarified the concepts and functions. And also, they got knowledge about the scope of counselling and legal support in social work practice.


Student Coordinators

Ms. Sruthy D

Ms. Dilsha D


Faculty Coordinator

Dr. Sr. Sherin Joseph


HOD

Ms. Sruthimol K


Principal

Dr. N.M. Louly

PRINCIPAL
MERCY COLLEGE
Palakkad - 678 006.





DEPARTMENT OF SOCIAL WORK
Mercy College, Palakad



AFFILIATED TO UNIVERSITY OF CALICUT, ACCREDITED BY NAAC
WITH 'A' GRADE (IV) CYCLE PALLIPURAM, PALAKKAD

OBSERVATION VISITS

**FAMILY COUNSELING CENTRE
(FCC)
&
SERVICE PROVIDING CENTRE
(SPC)**



29/07/2025



10:00 AM



Faculty Coordinator
Dr. Sr. Sherin Joseph

Student Coordinators
Ms. Sruthy D &
Ms. Dilsha D



GPS Map Camera

Palakkad, Kerala, India

Thirunellayi Causeway Road, Pallipuram,
Palakkad, Kerala 678006, India

Lat 10.768912, Long 76.636120

07/29/2025 11:10 AM GMT+05:30

Note : Captured by GPS Map Camera



GPS Map Camera

Palakkad, Kerala, India

Thirunellayi Causeway Road, Pallipuram,

Palakkad, Kerala 678006, India

Lat 10.768918, Long 76.636087

07/29/2025 03:32 PM GMT+05:30

Note : Captured by GPS Map Camera





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നേതൃത്വത്തിൽ മികച്ച മാതൃകാ പദ്ധതികൾ
തയ്യാറാക്കി പരിശീലനം നൽകിയതിനെ
2005 പ്രതിബദ്ധിച്ച് സേവന ദാതാവ്
സെന്റർ

SERVICE PROVIDING CENTRE



DEPARTMENT OF SOCIAL WORK, MERCY COLLEGE PALAKKAD






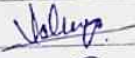


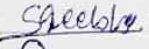




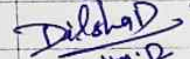


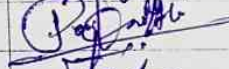

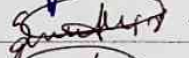
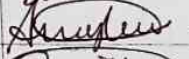
LIST OF PARTICIPANTS

'Observation Visit - FCC & SPC'

Date: 29/07/2025

Time: 10.00 am

Venue: Palakkad

SL NO	NAME	SIGNATURE	REMARKS
1	Malavika R. Naveer		
2	Anjaly P.x		
3	A. Keerthi - a		
4	Shamla - s		
5	Salwana - a		
6	Vidya - M		
7	Nikhitha - k		
8	Sanya		
9	Shreeloka		
10	ASWANI - U		
11	Vairada das		
12	Devapriya sugathan		
13	Chopika - U		
14	Dilsha - D		
15	Sruthy - D		
16	Amrutha - k		
17	Poojakrishna A k		
18	Jincy - N		
19	Sruthi k		
20	Anagha		
21	Lunitha	